

Success Story:

Rapid APP coverage supports trauma and surgical care

Challenge

One of Michigan's largest hospitals, Corewell Health William Beaumont University Hospital (WBUH), faced critical gaps in APP coverage due to unexpected staffing shortages.

The shortages threatened continuity of care for the facility's trauma and surgical patients. The hospital needed a fast and fully credentialed solution to maintain safe staffing levels and patient care standards.

Solution

LT provided credentialed APPs to fill urgent coverage needs in cardiovascular and neurosurgical units:

- **Rapid response:** 48 hour average time to present
- **Credentialing expertise:** Streamlined process minimized delays, ensuring APPs were ready to work quickly
- **Specialized support:** Enrollment experts focused on surgical and critical care disciplines
- **Compliance and billing:** Ensured proper credentialing to avoid reimbursement losses



Results

100% fill rate: All staffing requests from WBUH were met

Reduced time-to-fill: Average time from request to placement was reduced to eight days

Credentialing efficiency: Providers were privileged in an average of 62 days, minimizing staffing delays

Continuity of care: No disruption in patient care occurred during the staffing crisis

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LocumTenens.com played a critical role in helping us maintain safe staffing levels during a crisis. They were instrumental in navigating the Cardiovascular and Neurosurgical APP teams through the credentialing process and securing coverage for a critically ill patient population. Knowing LocumTenens.com is available to support our staffing needs has been invaluable to our operations.

Angela Donovan, DNP, ANP-BC, regional APP manager, trauma/SICU, Corewell Health