# Success Story:

# Stabilizing a Level 1 trauma center in 60 days

After a Level I trauma and comprehensive stroke center suddenly lost nearly its entire radiology department, LocumTenens.com built a fully remote, neuro-capable teleradiology operation from scratch in just 60 days —restoring continuity of care and stabilizing operations until a permanent group transitioned in.

## The situation

A Level I trauma and comprehensive stroke center faced an urgent coverage gap while transitioning between radiology vendors, left with a 2,000-study unread backlog. With no remote reading capabilities in place, the situation posed immediate operational and patient-care risks.



## Challenge

- Maintain 24/7 radiology coverage while the new permanent vendor ramped up.

- Deploy a fully remote teleradiology model where no infrastructure existed.

- Fill the functional workload of 30+ radiologists within 60 days.

- Clear a large inherited backlog while also handling daily clinical volume.

## Results

- **Reduced unread backlog** from 2,000+ studies down to double digits.
- **Preserved continuous coverage** throughout the vendor transition.
- Successfully **implemented the hospital's first** fully virtual radiology model.
- Delivered a **stabilized, functional radiology operation** for the incoming permanent vendor.

## Solution

LocumTenens.com deployed a rapid-response teleradiology operation, combining specialized staffing and intensive IT support to stabilize coverage and clear the backlog.

The LT support team — which included clinical operations, recruitment, credentialing and licensing teams, provider enrollment, technology and customer care — collaborated with the facility's teams to build and implement a complete virtual reading environment. Within **60 days**, we recruited and credentialed **14 radiologists** to provide **24/7 support**.